# christina ngo

### UX DESIGNER

# PROFILE

UX Designer who creates seamless interactions between humans and technology. My background in business and research with data-driven and detail-oriented work has influenced my approach as a designer to analytically solve problems. My interpersonal skills, creativity, and empathy guide my design process to create user-centric products.

# **UX DESIGN**

# Backyard Brew, UX/UI Designer

Palo Alto, CA | Feb 2021 - Present

- Redesigned website UI by introducing color palette, features, and branding
- Identified and solved for disconnect between in-person and online branding

#### Inquiry Health, Lead UX/UI Designer

Remote | Jan 2021 - Feb 2021

- Interfaced with client and 3 UX Designers to redesign mobile app in 3-week sprint
- Implemented features to streamline task flows and increase user engagement by
- identifying and designing for user needs through research, prototyping, and testing

#### General Assembly, User Experience Design Immersive

Remote | Nov 2020 - Feb 2021

• Designed and presented 4 conceptual projects using agile methodology during 480+ hours, 12-week program by developing fluency in UX topics and techniques

# ADDITIONAL EXPERIENCE

VMock Inc., Business Development Associate Palo Alto, CA | Nov 2019 - Nov 2020

- Acquired and cultivated 150+ prospective client relationships by conducting market research, competitive analysis, and outreach
- Increased client attendance 18% by initiating organizational change for leads

#### Chuck's Donuts Inc., Associate Business & Marketing Manager Redwood City, CA | Jun 2010 - Present

- Achieved 16% sales increase by introducing flavors to improve upon market trends
- Boosted revenue 24.5% by creating and managing delivery service partnerships
- Drove increase in return visits and customer satisfaction by integrating feedback

#### BCMA Family Investments Inc., Property Manager, CFO

Redwood City, CA | Jan 2011 - Present

- Negotiated 36 rental contracts by accounting for business and user goals
- Analyze financial risks and budgeting to minimize costs for all units

Women & Infants Hospital, Rhode Island Hospital, Research Assistant Providence, RI | Mar 2016 - Jun 2018

- Authored 2 publications by collaborating with 17 women for 4 projects
- Synthesized data from 16 articles and analyzed 132 samples to establish positive relationship between raised background glucose levels and predisposition for GDM

San Francisco, CA

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## **EDUCATION**

Brown University Providence, RI Bachelor of Arts, May 2018 Health & Human Biology

**General Assembly** 

UX Design Immersive Graduated Feb 2021

## **SKILLS**

User Experience Design User Interface Design User Research User Testing Market Research Information Architecture Heuristic Evaluation Interaction Design Responsive Design Visual Design Wireframing Prototyping

# TOOLS

Figma Sketch Adobe XD InVision Miro Slack Zoom Trello Microsoft Suite Google Suite Squarespace Basic HTML/CSS Pipedrive

## **INTERESTS**

Coffee Cooking Public Health Puns Travel Blogging True Crime Podcasts